

# GTC Client Servicing Portal


Log in to the portal via <https://portal.gtc.co.za/>

Enter your username and temporary password provided in the fields below and click on 'sign in'

ONLINE SERVICING AND REPORTING PORTAL

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The calculation of the seeding for the Savings Component will only be finalised once the August month-end market prices have been received. As such the values on your Retirement Annuity and Preservation fund will not reflect the updated 2 component split until this process has been completed.

### Secure Account Login

Username

Password

By signing into our platform, you agree to our terms and conditions

[Sign In](#)

[Forgot Password?](#) [Forgot Username?](#)

You will be prompted to select your new password. Once done click 'submit'.

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### Change Password

Enter your new Password


New Password \*

Confirm Password \*

Note: Password must contain at least one capital letter, one lower case letter, one digit, no whitespace, and be between 8 and 15 characters long.

[Submit](#)

You will then sign in using your username and new password. Once entered, click 'sign in'.



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Username

Password

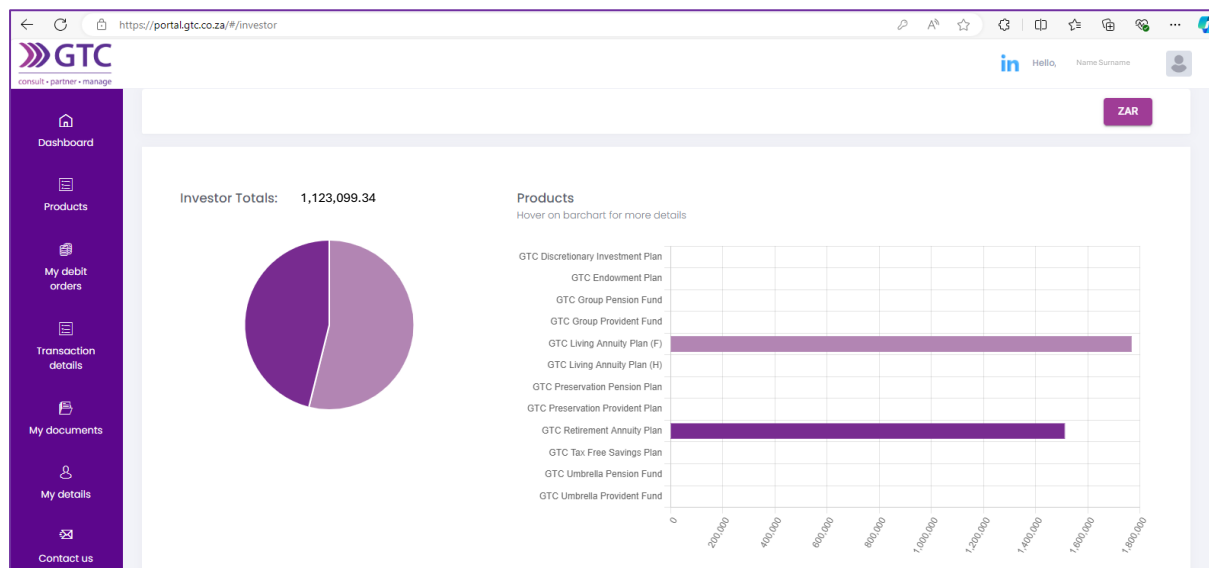
By signing into our platform, you agree to our [terms and conditions](#).

[Sign In](#)

[Forgot Password?](#) [Forgot Username?](#)

## Investments Dashboard

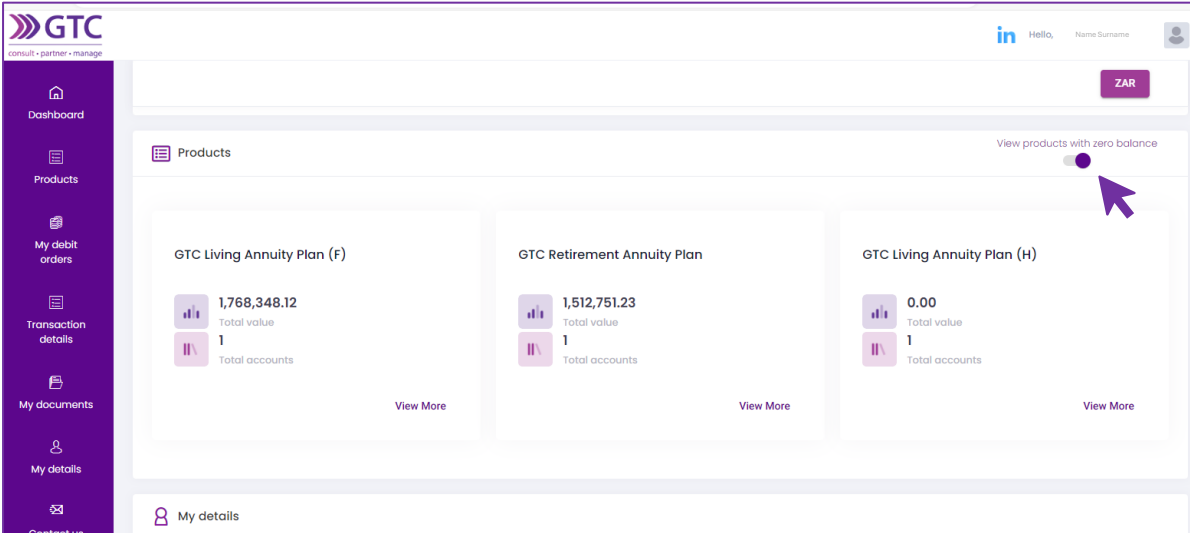
This is a view of your investment products and values.



## Product overview

Your current products are listed as below and more detailed information regarding these products can be viewed by clicking on 'view more'.

To view older products (where applicable), click the selection as indicated by the arrow below



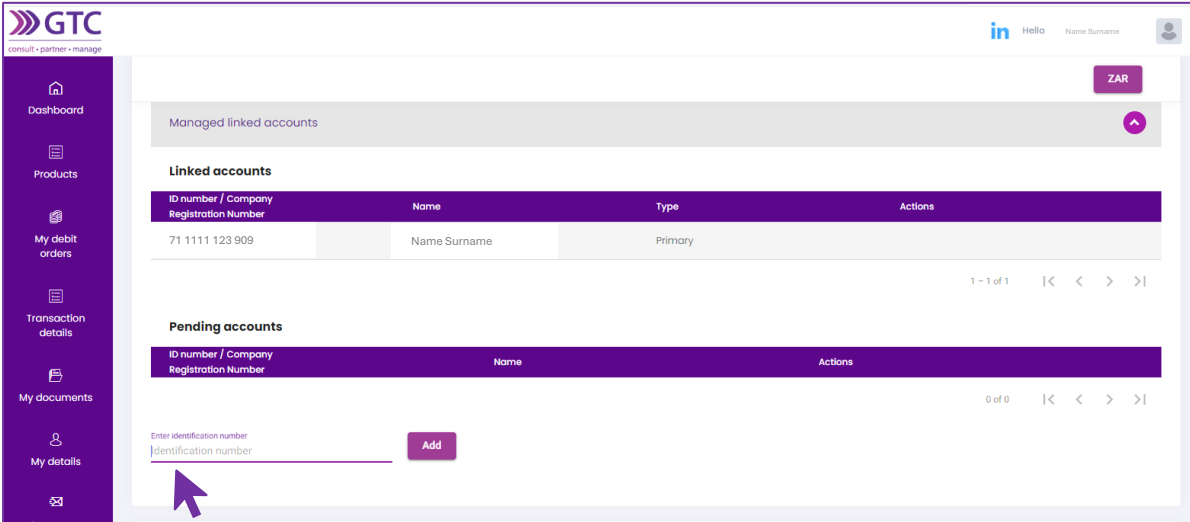
The screenshot shows the GTC dashboard with a sidebar menu on the left containing: Dashboard, Products, My debit orders, Transaction details, My documents, My details, and Contact us. The main content area is titled 'Products' and displays three product cards:

- GTC Living Annuity Plan (F)**: Total value 1,768,348.12, Total accounts 1. View More
- GTC Retirement Annuity Plan**: Total value 1,512,751.23, Total accounts 1. View More
- GTC Living Annuity Plan (H)**: Total value 0.00, Total accounts 1. View More

A toggle switch labeled 'View products with zero balance' is located at the top right of the products section, with a purple arrow pointing to it.

## Manage linked accounts

To link family accounts, enter the ID number in the field below. Once you enter the ID number and click 'add', a request will be sent to the administrator for approval before you can view these accounts.



The screenshot shows the 'Manage linked accounts' section of the GTC dashboard. It features a table for 'Linked accounts' and a section for 'Pending accounts'.

ID number / Company Registration Number	Name	Type	Actions
71 1111 123 909	Name Surname	Primary	

Below the table, there is a section for 'Pending accounts' with a similar table structure. At the bottom, there is a form with a label 'Enter identification number', a text input field, and an 'Add' button. A purple arrow points to the 'Add' button.

If you need to update your personal details, or require further information, contact our support team at [wealthmanagement@gtc.co.za](mailto:wealthmanagement@gtc.co.za).